SPS Integrate. Collaborate. Accelerate.

TAKE STOCK of YOUR INVESTMENT

An unbiased view of strategic alternatives to improve security, availability, productivity and value.

Technology planning and administration begins with assessment — after all, how can you correctly manage or modify something you do not understand? Whether verifying operational status or preparing to integrate new applications, you need an accurate understanding of the capabilities, resources and utilization of your communications environment.

Even a well-managed network experiences undocumented changes and shifting usage patterns over time, and such changes can limit network resources available for real-time communication applications. Assessment becomes even more important when an existing network is asked to support new real-time unified communications (UC) technologies like voice over IP (VoIP), video and collaboration.

Or perhaps you just need to know whether an existing solution is delivering the targeted performance. Most UC implementations are complex enough to generate unforeseen issues; regular assessment and management activities help you stay on top of the chaos.

A CheckPoint Assessment completely and accurately documents the equipment, applications, configurations and capacities utilized by your UC environment, providing a comprehensive picture of current performance and a baseline for upgrades, deployments and integrations.

SPS offers the CheckPoint Assessment to ensure that current equipment, applications and capacities across your entire environment are performing at an optimal level.

DELIVERABLE DOCUMENTATION:

- Statement of work
- Project plan
- Overview of existing solution
- Visio diagram of infrastructure
- Equipment inventory by location
- Tactical recommendations for enterprise and remote sites
- Strategic recommendations for:
  - Increased security
  - Additional functionality
  - Business continuity
  - Remediation for any defects

ASSESSMENT METHODOLOGY

To be effective, an assessment must reach the correct level of detail. SPS collects, evaluates and presents the assembled data using a consistent, documented and repeatable approach.

- **Plan**: An SPS principal consultant collaborates with your staff to determine which elements within your environment will be assessed.
- **Design**: SPS creates a written statement of work (SOW), describing the engagement in detail.
- **Assess**: A team of expert SPS engineers separately assess and evaluate configurations for the voice, messaging, infrastructure and applications identified in the SOW, determine whether they conform to industry best-practices.
- **Deliver**: Findings are consolidated into defined set of deliverable documents, which are presented to the client in person or via web conference.
- **Remediate**: SPS can advise on remediation of any deficiencies identified in the assessment, and quote pricing by request.

Your CheckPoint Assessment will be delivered by a team of specialized, certified and experienced SPS consulting engineers, using a documented and repeatable best-practices approach. Assessment results will be thorough, and opportunities for remediation will be immediately actionable.

Trust the experts of SPS for deep insight and information that helps you make the most of what you've got, planning a roadmap to bring your environment into alignment with industry best practices.

Unique deliverables are customized to provide an accurate framework for your existing UC and adjunct applications. An unbiased view of strategic alternatives helps you enhance the security, redundancy and productivity of your environment, while controlling expenses.

ASSESSMENT WORKFLOW

Plan
- Determine scope of engagement
- Develop statement of work
- Determine investment cost

Design
- Identify and schedule resources
- Develop project plan
- Set timelines and milestones
- Set expectations for project

Assess
- Assess solution components
- Document findings
- Identify recommendations
- Develop deliverable report

Deliver
- Communicate and discuss findings
- Present deliverable materials

Remediate
- Identify remediation options and next steps/ Final reporting

Ask your account executive to engage the

SPECIALIZED CONSULTANTS OF SPS

To benchmark and remediate your unified communications environment.

Contact SPS today today at 888-777-7280 or visit www.spscom.com.

SPS / Integrate. Collaborate. Accelerate.

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